

On-line Questionnaire

**Human Rights Documentation Exchange
Refugee Legal Support Service Questionnaire**

P.O. Box 2327, Austin, TX 78768 Fax: (512) 476-0130 Ph: (512) 476-9841 email: rlss@hrde.org

Please take a few minutes to complete this form. **Your feedback is important.** The answers you provide will help us determine the effectiveness of our services and provide us with important data for foundations that partially fund our non-profit work. You can fax the response or mail it with your payment or next request. Thanks!

Name: _____ Date: _____

Organization/Firm: _____

Address: _____

Refugee name/case #: _____ Case Type: _____ Country: _____

Information requested: _____

1) Was your case granted? ☐ Yes ☐ No ☐ Still pending ☐ On Appeal

Comments: _____

2) Did you submit this documentation at your client's hearing? ☐ Yes ☐ No

Comments: _____

3) Will you reuse our service again or recommend it to your colleagues? ☐ Yes ☐ No

Comments: _____

4) Aside from the Human Rights Documentation Exchange, which other services or sources of information do you use?

5) If we offered additional services, would you use the following?

Yes	No	
<input type="checkbox"/>	<input type="checkbox"/>	Expert witness referral program?
<input type="checkbox"/>	<input type="checkbox"/>	Translator referral program?
<input type="checkbox"/>	<input type="checkbox"/>	An Email rapid response documentation service? (Similar to "Response to Information Requests" of the Documentation Information and Research Branch in Canada)

6) Do you have any further comments or suggestions? (Please use another sheet if necessary)